



Code of Conduct for People using Ballyspillane Family Resource Centre

Ballyspillane Family Resource Centre (FRC) is a not-for profit organisation that is funded by Tusla the Child and Family Agency and is one of 120 Centres in the Family and Community Services Resource Centre National Programme. (www.tusla.ie)

To maintain an environment in Ballyspillane Family Resource Centre that is welcoming and respectful of everyone we ask that all people using the Family Resource centre facilities to please adhere to the following Code of Conduct:

To:

1. Respect the values, aims and objectives of Ballyspillane Family Resource Centre
2. Behave with integrity and be committed to fairness in all dealings with the Centre;
3. Value the opinions and experience of other people that are using the Centre and treat all staff ,volunteers and other service users with dignity and respect;
4. Never use raised voices, aggressive behaviour or make excessive demands of other people in the Centre
5. Respect the importance of confidentiality in relation to other people's personal situation and circumstances;
6. Promote the benefits of Ballyspillane FRC to family members, friends and members of the wider community;
7. Respect the property of Ballyspillane FRC, use the facilities appropriately and always help to ensure that the facilities are maintained in a clean and tidy way;
8. Use the computer and internet facilities appropriately and for limited periods when others are waiting;
9. Inform the staff of the Centre of any health and safety issues;
10. Resist engaging in any business with Ballyspillane FRC whilst under the influence of any controlled substance, including alcohol;

11. Failure to observe this Code of Conduct may result in a person being asked to leave Ballyspillane CFRC Premises

The Voluntary Board of Directors of Ballyspillane Family Resource Centre reserves the right to refuse admission. This Policy was adopted at a meeting of Ballyspillane Family Resource Centre CFRC the Management Committee on: _____

Signed: _____